Acellus and Google Chrome Compatibility Tech Note

As of Google Chrome version 80, some default browser options have been changed that have caused compatibility issues with your local Acellus Media Server. In order for your student computers to utilize your local Acellus Media Server, the original configuration needs to be restored.

Configuring Chrome on Windows or Mac OS

To allow Chrome to retrieve content from your local Acellus Media Server, open Chrome and sign in as a student or teacher. Once you have signed in, follow these steps:

1. Click on the lock icon at the beginning of the web address, located at the top of the window.
2. Select **Site Permissions** in the menu that appears (**Site settings** in Mac OS X).
3. Scroll to the bottom of the permissions list and change the setting for **Insecure Content** to "Allow."

You may now close Chrome. Your settings are saved automatically.

Configuring Chrome on ChromeOS

With ChromeOS, this setting can be changed on all ChromeOS devices on your network using the Google Admin Console. Follow these instructions to make the necessary changes:

1. Sign in to the Google Admin Console at https://admin.google.com. You will need to sign in with your Admin account (an account email ending in @gmail.com will not work).
2. Go to **Devices** > **Chrome Management**.
3. On the left, click on **Chrome browser management**.
4. Click **User & browser settings**.
5. In the settings search at the top of the page, enter "Allow insecure content."
6. In the **Allow insecure content on these sites** option, add the following pattern: https://*.acellus.com:*/*
7. Click Save.

Settings will usually be applied in minutes, but can take up to 24 hours to be applied to all devices.